

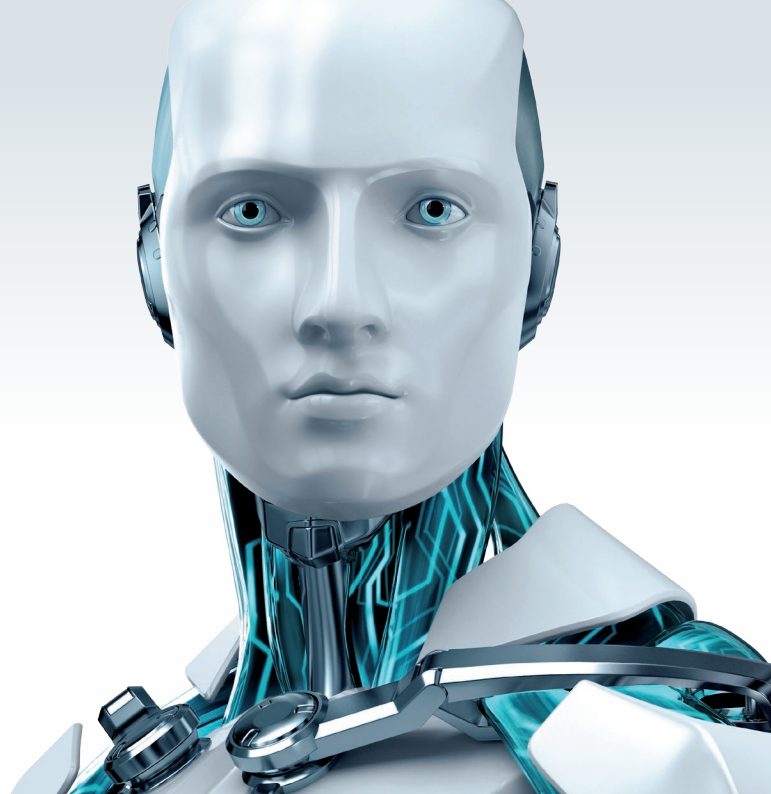


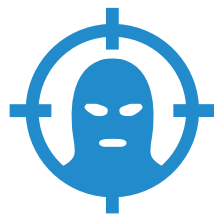
ESET **SMART SECURITY 6**

Protect your laptop  
with ESET Anti-Theft



[www.eset.com](http://www.eset.com)





## What is Anti-Theft?

Anti-Theft helps users find and retrieve their missing laptops.

## What do you get with ESET Anti-Theft?



### Location Tracking

Find the location of the missing laptop

### Watch Foreign Activity

View desktop snapshots and webcam photos

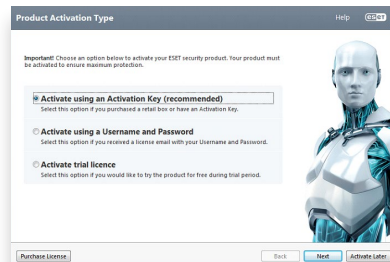
### One-Way Messaging

Send a message that will appear on the background of your missing laptop

### Anti-Theft Diagnostics

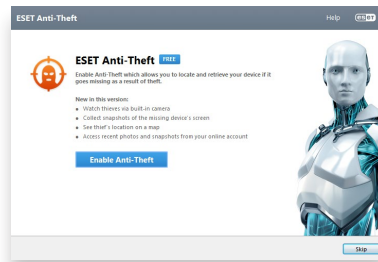
Check-up on key system settings to keep the ESET Anti-Theft system working at its best.

# Three steps for ESET Anti-Theft to work properly



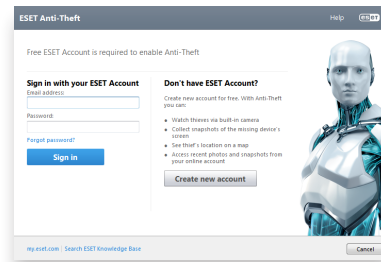
## Install ESET Smart Security on your laptop and activate it.

ESET Anti-Theft comes standard as a part of ESET Smart Security along with other security features such as antivirus, antispam, personal firewall and parental control.



## Enable Anti-Theft.

The installation of ESET Smart Security on your laptop is paired with ESET Anti-Theft web interface at [my.eset.com](http://my.eset.com). Under normal circumstances, you see your device marked as "OK".



## Create a new ESET account or sign in with existing one.

In case your laptop goes missing, ESET Anti-Theft at [my.eset.com](http://my.eset.com) becomes your single point of contact with it. When you suspect theft, sign in to activate the automatic device tracking to increase the chances of getting it back.

1 <https://my.eset.com>

ESET ANTI-THEFT

Help Peter Miller

Home My laptop

2 **My laptop**  
OK\*

3 **My computer is missing**

In the case of theft hit this button

Mark this computer as missing if you suspect that it has been lost or stolen. ESET Anti-Theft will prohibit access to all accounts except for Phantom Account (P), and start taking regular camera pictures and screenshots that can be viewed in the Activity menu.

Test Anti-Theft - Results

26.10.2012 07:14 26.10.2012 07:14

Need help? Visit our help pages for more information.

Run a test again

## How does ESET Anti-Theft work?

When you have lost your device, mark it as missing. This will automatically initiate automatic actions, such as taking camera pictures and location tracking. One-way Messaging lets you contact the finder with a customized message that will appear on the missing device's screen.

## I have lost my laptop, what should I do?

- 1 Go to [my.eset.com](https://my.eset.com) and log in using your credentials
- 2 Select your missing device
- 3 Click "Status" and select "My computer is missing" to activate automatic monitoring

The screenshot shows the ESET Anti-Theft web interface. At the top, it says "ESET ANTI-THEFT" and "My laptop" with a status of "OK". A sidebar on the left contains navigation options: Status, Activity, Basic, Location, IP Addresses, Diagnostics, Messages, and Settings. The main content area is titled "Test Anti-Theft - Results" and includes a "Run a test again" button. Below this is a "Last Known Position" map showing a location in an urban area. Further down, there are sections for "Images from this device" with a "Download activity" button, "Screenshots" (a row of four thumbnail images), and "Webcam" (a row of four webcam snapshots). Blue circles with numbers 1, 2, and 3 are overlaid on the interface to highlight specific features.

#### PHANTOM ACCOUNT SETTINGS

The screenshot shows the "PHANTOM ACCOUNT SETTINGS" page. On the left is a sidebar with "Activity", "Diagnostics", "Messages", and "Settings" (highlighted with a blue border). The main content area includes a laptop icon, "Phantom account state" (checked), "Phantom account login" (Junior), "Scan interval" (10 min), and "Notification" settings (checked for three categories).


## What happens when I mark a device as missing?

ESET Anti-Theft will automatically connect with the missing device when it goes online and perform the following actions:

- 1 Reboot the device, hide your user accounts and log into the Phantom Account (*see next page*)
- 2 Obtain snapshots of the missing device's screen
- 3 Gather webcam pictures


ESET ANTI-THEFT Help Peter Miller

Home My laptop

 **My laptop**  
OK

Status  
Activity  
Diagnostics  
Messages  
**Settings**

Device name:



Phantom account state:  ⓘ

Phantom account login:

Scan interval:  min

Notification:  Notification that Device started to send monitoring data  
 Notification on Suspicious state  
 Notification on Missing state expiration

Remove device:

## What is the Phantom Account?

The purpose of the Phantom Account is to protect your real user accounts. In the Anti-Theft setup, you are prompted to password-protect all your accounts. On the other hand, the Phantom Account requires no password, and therefore is easily accessible for the finder of your device.

### The Phantom Account:

- Is automatically opened when the missing laptop is turned on (while your actual accounts are hidden)
- Protects your personal data
- Collects data on the device location, webcam pictures and screen snapshots
- Sends the data to my.eset.com

## YOUR MISSING LAPTOP'S DESKTOP

The image shows the ESET Anti-Theft web interface. On the left, there is a navigation menu with options: Home, My laptop, Status, Activity, Diagnostics, Messages, New Message, Message history, and Settings. The main content area is titled 'My laptop' and indicates it is 'Marked as Missing'. Below this, there is a 'One-way Messaging' section. The 'Message Text' field contains the text: 'This device has been reported as missing and it is being monitored. Please contact the police or the owner of the device at [my@email.com] immediately!'. Below the text field, there are four background picture options: a screenshot of the ESET interface, a photo of a woman wearing sunglasses, a black desktop background, and another photo of the same woman. At the bottom of the form is a 'Preview and Send' button. To the right of the form, a blue arrow points to a preview window showing the laptop's desktop. The desktop background is black with the same warning message as in the form. The taskbar at the bottom of the desktop shows the Start button, Internet Explorer, and other icons.

## How does ESET Anti-Theft know where my laptop is?

The laptop's location is determined by Wi-Fi networks in range (similar to your cell phone location that can be determined by the transmitter it connects to). It works as follows: ESET Anti-Theft on your laptop collects information about all the networks in range. The data is then sent to ESET servers and, with the help of our worldwide Wi-Fi database, your laptop's location appears on the map.

## How is it possible to send a message to my laptop?

As mentioned above, ESET Smart Security on your laptop is paired with ESET Anti-Theft web interface at [my.eset.com](http://my.eset.com). If you send a One-Way Message to the laptop (that is connected to the internet), this message will be displayed as a background. This feature is not automatic – you have to type in the message text and send it via [my.eset.com](http://my.eset.com). You can make your message even more convincing by setting any of the gathered webcam pictures or desktop snapshots as a background. (see left)



The screenshot shows the ESET Anti-Theft web interface. At the top, the header reads "ESET ANTI-THEFT" with a "Help" link and a user profile for "Peter Miller". Below the header, there are navigation tabs for "Home" and "My laptop". The main content area features a laptop icon with a red warning triangle and the text "My laptop" and "Marked as Missing". A sidebar on the left contains menu items: "Status", "Activity", "Diagnostics", "Messages", and "Settings". The main content area has a grey box with the message "This computer is marked as missing" and "Automatic monitoring is enabled and ESET Anti-Theft collects information from this computer." Below this is a "Recent activity" section with two photo thumbnails and timestamps. A blue-bordered dialog box is overlaid on the page, containing the text "Recovered?" and "If you recovered your device you can stop automatic monitoring the button below." with a green "I recovered my device" button. A similar dialog box is visible in the background of the interface.

## What if my laptop is not missing anymore?

Simply click "I recovered my device" at [my.eset.com](http://my.eset.com) and all automatic actions will be stopped including One-Way Messaging.

# ESET<sup>®</sup> SMART SECURITY 6

## Start Getting Protected

ESET Anti-Theft comes standard with our all-in-one security of ESET Smart Security 6. Other features include an antivirus and antispyware, parental control, device control to prevent infection via USBs and DVDs, and antispam. Visit [www.eset.com](http://www.eset.com) and download the 30-day trial version of ESET Smart Security 6 for free!



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