ESET
REMOTE
ADMINISTRATOR

Features
IT Perspective
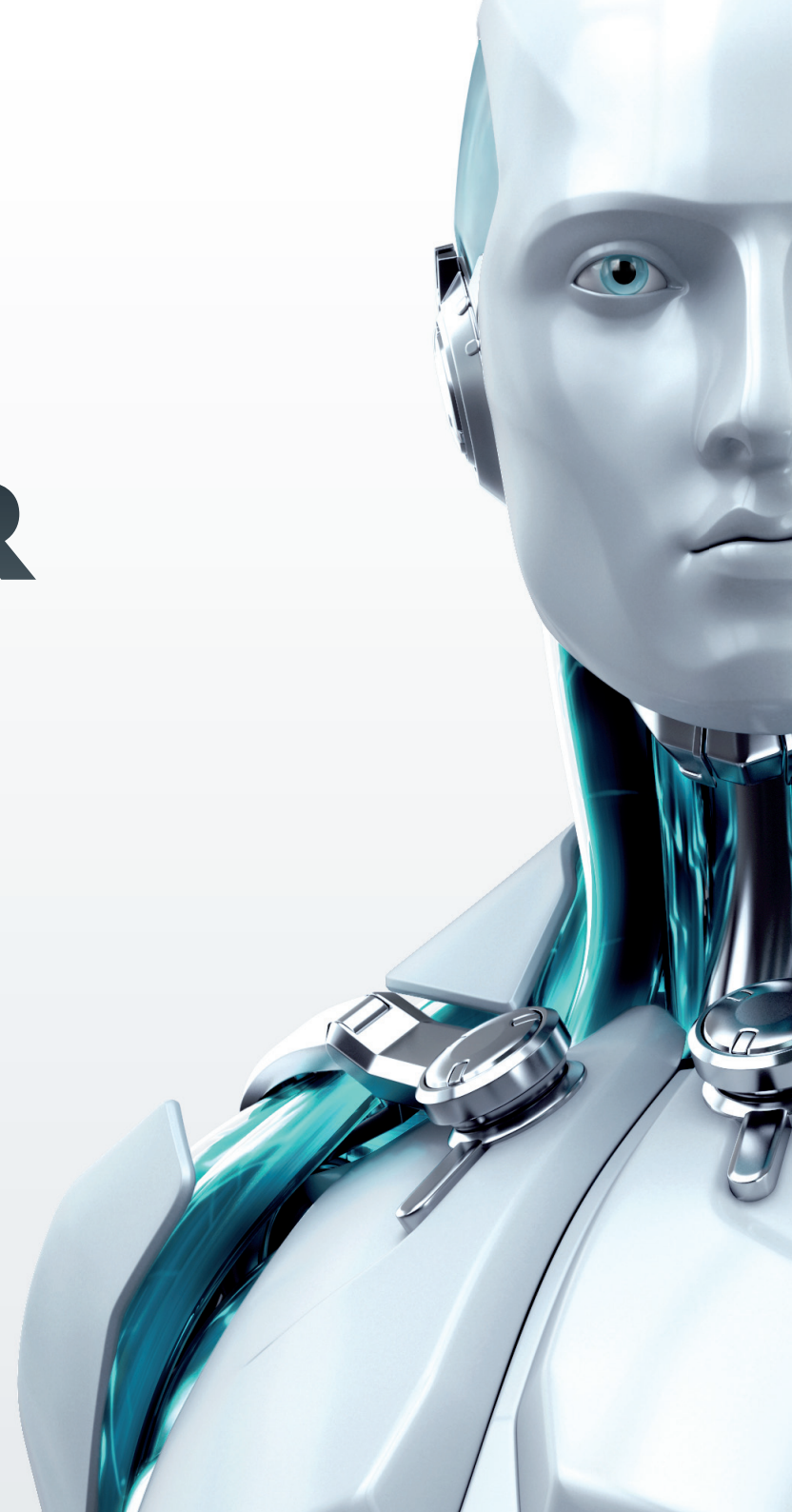
Remote Administration

FEATURE	WHAT IT DOES	WHAT'S THE BENEFIT
Centralized Management	Lets you manage all ESET security solutions software from a central management tool	ESET Remote Administrator lets you manage all ESET security solutions from a single console, whether you are running Windows, Mac, or Linux. The solution supports IPv6 infrastructure and even your virtual machines and smartphones can be managed from the same single console.
Dynamic Client Groups	Enables you to create static and dynamic clients groups and using different parameters for populating the groups	Create groups of users with different parameters such as operating system, client name mask, IP mask, recent threat detected and more. Set specific policies for different groups, moving clients automatically to the corresponding group if parameters change.
Role-based Management	Assigns different privileges to different ESET Remote Administrator users Audit users with ESET Remote Administrator Enforce password complexity	Delegate responsibilities among different individuals or groups. Detailed audit logs simplify compliance reporting and the built-in password strength checker ensures your administrator accounts are properly protected.
Remote Installation	Performs remote installation of ESET software to multiple endpoints at once	Deploy ESET Endpoint solution and any other msi-based installers via push installation. ESET Remote Administrator can perform push installation of ESET Endpoint Solutions for Windows and the new generation of endpoint solutions for Mac and Linux.
Export/Import Policies	Enables you to import/export/edit policies in XML	Save time and prevent errors by defining configuration settings once, export and apply them to desired endpoints or groups.
Remote Module Switch	Remotely activates or deactivates protection modules installed on a given client, including firewall, anti-stealth, real-time file system protection, web-access and e-mail client protection Automatic re-activation can be set for: 10 min, 30 min, 1 hour, 4 hours or never	Simplify system maintenance or debugging by remotely enabling or disabling installed modules.Set automatic timer to restore prior setting to avoid unintended system . All modules, with the exception of Anti-stealth, automatically switch back on upon endpoint restart.

Reports, Logs & Notifications

FEATURE	WHAT IT DOES	WHAT'S THE BENEFIT
Real-time Web Dashboard	Ensures complete oversight of the company network and lets you check the security status from anywhere	Access web-based dashboard from the console or anywhere on the network for quick security status at-a-glance. Customize the information displayed on dashboard via ESET Remote Administrator's report interface. Monitor network security status and server load statistics using live streaming of the desired data.
Multiple Log Formats	Lets you save logs in common formats - CSV, plain text, Windows event log - readable by SIEM tools Stores logs on endpoint side for later harvesting	Perform data parsing via compatible data formats for further processing and easy harvesting. ESET's support for multiple log formats makes it easy to take advantage of 3rd party Security Information and Event Management (SIEM) tools.
Event Notifications	Allows you to specify log and report parameters or choose from more than 50 templates available for different system/client events Gives you the option to set threshold for event notifications	Helps quickly identify potential problems, make the task of network monitoring easier and helps with compliance reporting. Set up priority and time for pass-through notifications, sent immediately or in batches at pre-set time periods. Create notification rules, scale the verbosity of logs and forward each event notification using email, syslog, SNMP trap, or text file.
Device Control Reports	Device Control Reports deliver comprehensive logs and reports for all device-related events	Detailed removable media and device usage logs simplify compliance reporting from one central place. Reports include timestamp, username, computer name, group name, device class, event details, and triggered action.
RSA enVision Support	Integrates with the RSA enVision SIEM tool via a plug-in	Support for RSA enVision ensures ease of integration with this popular 3rd party SIEM tool.
ESET SysInspector	Performs in-depth analysis of endpoint systems to identify possible security risks	Identify all running processes, installed software, hardware configuration on all endpoints. Uncover potential security risks by comparing the last two snapshots of endpoint.

Network Speed and Stability

FEATURE	WHAT IT DOES	WHAT'S THE BENEFIT
Randomized Task Execution	Enables you to set random time periods for executing scheduled security tasks	Set a random time offset during which to execute tasks. Minimize AV storms on virtual endpoints and resource contention on networked drives due to simultaneous system scans so your end users don't experience performance slowdown.
Postponed Updates	Provides an option to download from 3 specialized update servers: pre-release (beta users), regular release (regular users) and postponed release (approx. 12 hours after regular release)	Helps ensure smooth updating, with focus on continuity of operations. Apply antivirus updates to non-critical systems first, followed by critical ones with the option of clearing the update cache.
Local Update Server	Saves company bandwidth by downloading updates only once to a local mirror server Secured (HTTPS) communication channel is supported	Use the ESET Remote Administrator as your company's mirror update server for endpoints and minimize Internet bandwidth usage. For your mobile workforce, define a secondary update profile so endpoints update directly from ESET servers when your internal mirror is not accessible. Support for HTTPS.
Faster Database Access	Provides an optimized and streamlined database access to endpoint security-related data	Optimized database performances gives you higher productivity by aggregating data from your endpoints and generating reports faster.
Database Cleanup	Allows you to set database storage attributes such as time period and threshold values for entries to be kept in database	Keep the database working flawlessly, responding quickly, and at a reasonable size.
Microsoft NAP Support	Deploys server side System Health Validator (SHV) plug-in and client side System Health Agent (SHA) Grants full network access for compliant clients and limited/no network access for non-compliant clients	Helps ensure compliance and network monitoring (readiness / status). SHA plug-in collects information on the client and communicates it on the server side within NAP framework. Set client compliance requirements such as: age of virus database, antivirus product version, protection status, availability of antivirus protection, and firewall status. Bring endpoints to compliance by forcing database update.